

# Comparisons of Job Characteristics

**Focus Occupation:** Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)

**Associated Occupation:** Waiters and Waitresses (35-3031)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

|    |  |
|----|--|
| << | Focus occupation element is much lower             |
| <  | Focus occupation element is lower                  |
| 0  | Focus occupation element is at a similar level     |
| >  | Focus occupation element is at a higher level      |
| >> | Focus occupation element is at a much higher level |

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 94

**Focus Occupation:** Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)  
**Associated Occupation:** Waiters and Waitresses (35-3031)

| Associated Occupation's Key Knowledge Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating |   | Evaluation of Focus Occupation                     |
|--|---------------------------------|--------------------------------|---------------------------|---|--|
| Customer and Personal Service                  | 11.3                            | 14.3                           | 13.1                      | 0 | Current knowledge level may be sufficient          |
| Food Production                                | 2.1                             | 9.3                            | 7.7                       | < | Expanded education and/or training may be required |
| Sales and Marketing                            | 5.2                             | 7.6                            | 6.6                       | < | Expanded education and/or training may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 92

**Focus Occupation:** Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)  
**Associated Occupation:** Waiters and Waitresses (35-3031)

| Associated Occupation's Key Skills Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating |   | Evaluation of Focus Occupation        |
|---|---------------------------------|--------------------------------|---------------------------|---|---------------------------------------|
| Service Orientation                         | 7.9                             | 9.9                            | 8.6                       | < | A higher skill level may be required  |
| Social Perceptiveness                       | 9.1                             | 9.0                            | 7.6                       | < | A higher skill level may be required  |
| Coordination                                | 9.1                             | 8.6                            | 8.7                       | 0 | Current skill level may be sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Abilities

Similarity of Focus Occupation to Associated Occupation: 90

**Focus Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)**  
**Associated Occupation: Waiters and Waitresses (35-3031)**

| Associated Occupation's Key Abilities Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating |    | Evaluation of Focus Occupation                     |
|--|---------------------------------|--------------------------------|---------------------------|----|--|
| Speech Recognition                             | 9.9                             | 11.4                           | 11.0                      | 0  | Current ability level may be sufficient            |
| Speech Clarity                                 | 10.2                            | 10.4                           | 9.3                       | <  | Some improvement in abilities may be required      |
| Trunk Strength                                 | 5.7                             | 10.0                           | 7.1                       | << | Extensive improvement in abilities may be required |
| Stamina  | 4.0                             | 8.7                            | 4.5                       | << | Extensive improvement in abilities may be required |
| Memorization                                   | 5.6                             | 8.0                            | 5.5                       | << | Extensive improvement in abilities may be required |
| Extent Flexibility                             | 4.8                             | 7.5                            | 5.6                       | << | Extensive improvement in abilities may be required |
| Gross Body Coordination                        | 3.9                             | 7.2                            | 5.7                       | <  | Some improvement in abilities may be required      |
| Dynamic Strength                               | 3.5                             | 6.0                            | 3.9                       | << | Extensive improvement in abilities may be required |
| Speed of Limb Movement                         | 3.2                             | 5.6                            | 4.5                       | <  | Some improvement in abilities may be required      |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 89

**Focus Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)**  
**Associated Occupation: Waiters and Waitresses (35-3031)**

| Work Activities   | Exclusivity of Activity |
|---|-------------------------|
| Calculate monetary exchange   | 67                      |
| Clean rooms or work areas   | 30                      |
| Collect payment   | 49                      |
| Notify kitchen personnel of food orders, shortages, or special orders | 95                      |
| Obtain information from individuals                                   | 24                      |
| Prepare appetizers, salads, or cold dishes                            | 80                      |
| Prepare beverages   | 81                      |
| Prepare bill or check in restaurant or related food establishment     | 92                      |
| Provide customer service  | 14                      |
| Serve food or beverages   | 70                      |
| Understand government health, hotel or food service regulations       | 68                      |
| Use cash registers  | 70                      |
| Use knowledge of food handling rules                                  | 71                      |
| Use oral or written communication techniques                          | 1                       |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus  
Occupation to Associated  
Occupation: 88

**Focus Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)**  
**Associated Occupation: Waiters and Waitresses (35-3031)**

| Tools and Technologies               | Exclusivity |
|--------------------------------------|-------------|
| Calculating machines and accessories | 3           |
| Computer data input devices          | 2           |
| Computer displays                    | 18          |
| Computer printers                    | 2           |
| Computers                            | 1           |
| Cookware and kitchen tools           | 33          |
| Industry specific software           | 1           |

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.